

## RULES AND CONDITIONS FOR PROPER PRODUCT STORAGE

To ensure durability and preserve the functional and aesthetic properties of the products, the following storage guidelines must be strictly followed until installation.

### Storage Conditions

1. Products must be stored in a **covered, dry, and well-ventilated area** (e.g., warehouse, garage, shelter). The space should provide protection against weather conditions as well as sudden temperature and humidity changes.
2. Products must not be exposed to direct UV radiation, precipitation, condensation, or other sources of moisture.
3. Outdoor storage or storage under conditions that could lead to moisture absorption, deformation, delamination, or discoloration is not permitted.
4. Products may be delivered protected with foil, tarpaulin, or other protective materials – this packaging is intended for transport purposes only and is not suitable for long-term storage. After receiving the goods, the protective materials should be removed to allow for ventilation and release of any moisture that may have entered the packaging during loading, transport, or unloading.
5. The customer is responsible for ensuring proper storage conditions until installation.  
**Improper storage may void the warranty.**

### Isolation from the Ground

1. **Direct contact between composite decking boards and the ground must be avoided.** Products should be stored on elevated supports that allow air circulation and prevent moisture absorption from the ground or other absorbent surfaces.
2. Products should be stored on **a level, stable, and dry surface** using spacing supports such as wooden pallets, joists, or beams. To ensure proper support along the entire length of each element, it is recommended that the distance between supports does not exceed 45-50 cm.
3. Storing products directly on soil, concrete, asphalt, ceramic tiles, or other absorbent surfaces is not permitted due to the risk of moisture absorption, deformation, and material damage.

### Stacking Method

1. Products must be laid horizontally, flat, and evenly to avoid bending, warping, or localized pressure.
2. Do not place any materials or heavy objects on top of the products.

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## Transport and Handling

1. During transport, the load must be properly secured and cushioned to prevent movement, impact, and mechanical damage.
2. Transporting the products in a manner that could cause bending, cracking, chipping, or damage to edges and corners is not allowed.
3. If transporting in outdoor or unfavorable weather conditions, the products must be **protected from moisture and dirt** using appropriate protective materials (e.g., tarpaulins, transport films).

## Product Inspection Before Installation

1. Before starting the installation, inspect the products for:
  - mechanical damage,
  - signs of moisture,
  - deformation,
  - discoloration or other defects.
2. If any irregularities are found, installation must be halted and the manufacturer or distributor contacted.
3. Commencing installation is considered acceptance of the product's technical and visual condition – subsequent claims for visible defects will not be covered under warranty.

## Final Provisions

1. Failure to comply with the above recommendations may result in the loss of warranty rights.
2. The manufacturer is not liable for damages caused by improper storage, transport, or use that does not comply with the instructions.